### Cameron N. Chisolm

### PROFESSIONAL EXPERIENCE

# Leaders Emerging Among Professionals (LEAP) – Networking Committee Chair $January\ 2024$ –

- Plan bi-monthly social events that appeal to all LEAP members
- Promote relationship building within SRNS, SRMC, BSRA, regional professional societies, and local and national professional organizations
- Track the logistics of planning networking events

### Savannah River Nuclear Site (SRNS) – Software Engineer

April 2023 –

- Assist with keeping assigned applications operational by testing product upgrades, providing customer support and problem-solving customer issues
- Assist with information systems and services from the perspective of application design, development, installation or database administration in accordance with SRNS IT processes and procedures
- Assist with correcting system or program malfunctions and assure continued service of the application
- Utilize software engineering tools such as configuration management systems, change management, vulnerability, scanning, and debbugers in the software development process
- Develop enhancements for systems, prepare test data, complete documentation, and participate in implementation
- Provide support/maintenance for the software infrastructure associated with the systems environment

## FSU Libraries - User Experience Working Group/ Database Manager January 2022 – July 2022

- Evaluated customer-facing user interfaces for UX design principles including accessibility & conducted user testing
- Led focus group studies with students & faculty, analyzed 100+ data points, recommended changes for UI
- Established a revamped user experience for the FSU Libraries website that is intuitively organized, easier to navigate, and more user-friendly

#### FSU STEM Libraries – Graduate Research Assistant

January 2022 – July 2022

- Provided support for research and learning activities to students, faculty in STEM disciplines
- Collected and analyzed 100+ data points related to STEM library services, assisted with library instruction sessions, and conducted research consultations
- Improved library processes and recommended changes for the future

#### Tallahassee Downtown Improvement Authority - Content Intern

August 2021 – April 2022

- Created schedules for releasing content, conducted search engine optimization studies, revamped aesthetics
- Updated supervisors with data trends & conducted release testing to ensure quality of content
- Streamlined processes for content release & decreased time necessary to release content

### FSU College of Communication & Information (CCI) – Research Assistant

January 2021 – May 2021

- Collected four years of data and analyzed 500+ data points related to FSU's CCI outreach efforts through the data analysis of three outreach categories: registered student organizations (RSOs), K-12 participation, and social media accounts by using the tools Excel & Tableau
- Improved overall outreach efforts within the CCI to assist with the creation of a viable three-year plan for the future of CCI Outreach efforts
- Maintained search engine optimization by updating web content for business partners

### **CONTACT INFORMATION**

(803) 664 -2603 chisolm.cn@gmail.com

### **TECHNICAL SKILLS**

Java, SQL, Eclipse, JavaScript, SmartPlant Foundation, Visual Studio, HTML, CSS, Social Media Management, UX/UI Design, Adobe Creative Suite, Visual Studio, Database Management, Project Management, Product Design, Canva

### **EDUCATION**

Florida State University – Tallahassee, FL Master of Information Technology July 2022

Florida State University – Tallahassee, FL Bachelor of Information, Communication, & Tachnology

Communication, & Technology Minor: Computer Science April 2021

### CLEARANCE

Top Secret – Q

### CERTIFICATIONS

FSU Information Architecture Graduate Certificate - July 2022

GOCreate USA Brave Achievers UX/UI Bootcamp - June 2022

**FSU Garnet and Gold Scholar Society** - *April 2021* 

**IBM Enterprise Design Thinking Practitioner -** December 2019